



PRM-50-22

May 18, 2022

To: Canon Office Imaging and Office Product Dealers

Subject: Pre-Announcement for the imageRUNNER ADVANCE DX 6855i

Canon U.S.A., Inc. is pleased to announce the forthcoming imageRUNNER ADVANCE DX 6855i device. This device will be an addition to the previously launched imageRUNNER ADVANCE DX 6800 Series, and will succeed the imageRUNNER ADVANCE DX 4751i. This model is designed for organizations of all sizes that require a productive, reliable, feature-rich, and easy-to-use monochrome multifunction printer.

With advanced scan functionality, easy-to-implement cloud-ready capabilities, and a foundation of strong security, this model, along with uniFLOW Online, will help enable and support our customers in their digital transformation initiatives in hybrid work environments.

Here are some key highlights of the **imageRUNNER ADVANCE DX 6855i**:

- Print up to 55 ppm (BW, LTR), 4 ppm faster than predecessor model
- Scan up to 270 ipm (300 dpi, BW/Color, Duplex, LTR)
- Supported paper weights up to 300 gsm through multi-purpose tray, up from 220 gsm on predecessor model
- Competitive running costs to help contribute to profitability

Key enhancements to this new model compared to the predecessor imageRUNNER ADVANCE DX 4751i will include:

- Use of a solid-state drive (SSD), which is not only faster than the traditional hard disk drive (HDD) but also more durable. The lack of moving parts within the SSD makes it more resistant to shock and vibrations, significantly extending its expected time before failure and helping to avoid the need for costly replacements.
- Faster print speed for smaller paper sizes, such as Statement-R, thanks to improvements to the fixing film.
- Improved paper handling with higher supported paper size of up to 12" x 18", higher supported paper weights through the cassettes of up to 256 gsm, and higher supported paper weights through the multi-purpose tray of up to 300 gsm.
- New CS2 Toner helps limit the amount of power required for the fixing process resulting in low power consumption (0.68 kWh TEC, respectively), and quick start-up and sleep mode recovery times. Model is ENERGY STAR® certified and awaiting EPEAT® certification.
- Standard support for Trusted Platform Module (TPM) 2.0, which leverages updated encryption technology.

Please note that, while orders can now be placed for this model, units will not begin shipping until early June. For questions on status and availability, please contact your Canon Technical Sales Executive (TSE)

The Suggested Retail and Dealer Pricing information, as well as a diverse set of collateral and sales tools, are now available on the Canon Partner Portal at www.partners.cusa.canon.com. Service documentation for the above model, including the Service Guide and an updated Service Revenue/Profit Calculator, is available on the Canon Partner Portal. The Service Guide will also be available on Canon's e-Support Center at <http://www.support.cusa.canon.com>.

To become authorized or maintain authorization to sell and service the imageRUNNER ADVANCE DX 6855i model, each Authorized Dealer location must have one (1) technician who has successfully completed the required training. Those currently authorized to sell and service the imageRUNNER ADVANCE DX 6800 Series will be automatically certified with no action required. Those not currently authorized to sell and service the imageRUNNER ADVANCE DX 6800 Series can either complete the imageRUNNER ADVANCE DX C5800 Series Hardware Update Online Training (19IRTADV58000) or the imageRUNNER ADVANCE DX 6800 Series Hardware Update Online Training (19IRTDX68000). For additional details on service authorization, please visit the training section of Canon's e-Support Center. Details regarding service authorization training can also be found in the Service Guide.

Information on the availability of MEAP solutions for the imageRUNNER ADVANCE DX 6855i will be provided in June.

The imageRUNNER ADVANCE DX portfolio and tight collaboration with solutions like uniFLOW Online will help secure and improve client document workflows now and into the future of the workplace. We are confident that this new addition to our product offerings will strengthen your organization's position as a leading business solutions provider. Thank you for your continued support and sales efforts.

Sincerely,

CANON U.S.A., INC.

Sam Yoshida
Executive Vice President and General Manager
Business Information Communications Group